


**APPENDIX 1: 'NATIONAL' AND 'LOCAL' PERFORMANCE INDICATORS FOR DEVELOPMENT MANAGEMENT 2015/16, 2016/17 and 2017/18.**

Indicator	Year	Target for year	<-----Actuals----->					Actual Performance (at 30.9.17)
			April - June	July - Sept	Oct - Dec	Jan - Mar		
% of 'Major' applications determined "in time"	2017/18	70%	85.7%	50%				72.7%
Replaced in 14/15 former indicator of percentage of applications determined within 13 weeks	2016/17	70%	62.5%	85.7%	87.5%	100%		81.5%
	2015/16	70%	88.9%	90%	71.4%	37.5%		73.5%
% of 'Minor' applications determined within 8 weeks	2017/18	70%	53.7%	56%				54.8%
	2016/17	70%	90.6%	66%	82%	83%		80.8%
	2015/16	75%	56.9%	73.1%	68.9%	72.2%		67.4%
% of 'other' applications determined within 8 weeks	2017/18	85%	81.5%	79.5%				80.5%
	2016/17	85%	90.7%	90.4%	88.2%	81.5%		88%
	2015/16	85%	81.9%	87.3%	81.6%	90.1%		85.3%
% of "Non-Major" applications determined "in time"	2017/18	85%	81.9%	81.4%				81.6%
<i>New target for 2016/17</i>	2016/17	80%	94.5%	94.7%	88.0%	92.2%		92.9%
% of pre-application enquiries answered in time	2017/18	75%	63.5%	62%				62.7%
	2016/17	75%	72.6%	76.2%	71.1%	76.5%		74.2%
	2015/16	80%	84.1%	67.4%	75.9%	72.6%		74.3%
% of applications for approval required by conditions determined within 2 months	2017/18	75%	54.3%	34.8%				46.0%
	2016/17	75%	66.3%	65.9%	70.4%	65.9%		66.8%
	2015/16	75%	62.7%	67.9%	74.7%	75.2%		69.8%
% of complainants informed within required timescale of any action to be taken	2017/18	75%	79.2%	85.2%				81.7%
	2016/17	75%	78.1%	75%	83.3%	71.9%		76.7%
	2015/16	75%	75%	77%	79.1%	80.7%		77.8%



Target achieved for complete year